

**DEPARTMENT OF BOTANY****Internal/external examination related grievances received – 2020-21**

Sl no	Name of complainant	Class	Date	Type of exam (internal/external)	Summary of the grievance	Nature of grievance	Status of grievance	Action taken	Time taken to solve
1	Riya Joy E	5 Sem BSc	04/08/2020	Internal	Postponement of internal exam	Oral	Solved	Exam postponed for 1 week	One day
2	Pallavi C	5 Sem BSc	05/09/2020	Internal	Error in totaling	Oral	Solved	Retotaling was done and marks corrected	2 days
3	Soorya P	3 Sem MSc	10/09/2020	Internal	Difficulty in submitting online exams due to net connectivity	Oral	Solved	Submission time extended	One day
4	Apama Sudarsan	5 Sem BSc	10/10/2020	Internal	Difficulty in submitting online exams due to net connectivity	Oral	Solved	Submission time extended	One day
5	Aiswarya KP	5 Sem BSc	10/10/2020	Internal	Difficulty in submitting online exams due to net connectivity	Oral	Solved	Submission time extended	One day
6	Kavya Chandran	3 Sem BSc	15/10/2020	Internal	Difficulty in submitting online exams due to net connectivity	Oral	Solved	Submission time extended	One day
7	Asla VP	3 Sem MSc	03/01/2021	Internal	Less than deserving marks awarded	Oral	Solved	Revalued and better marks awarded	3 days
8	Pritty John	3 Sem MSc	05/02/2021	Internal	Honesty of online descriptive exams	Oral	Solved	Shifted to MCQ model	One day



  
Head  
Department of Botany  
Providence Women's College  
Kozhikode-673009, Kerala

## 2. DEPARTMENT OF BUSINESS ADMINISTRATION

### INTERNAL EXAMINATION RELATED GRIEVANCE 2020-2021

SL NO	NAME OF THE COMPLAINANT	CLASS	LEVEL OF EXAM	SUMMARY OF GRIEVANCE	NATURE OF GRIEVANCE	STATUS OF GRIEVANCE	TIME TAKEN TO SOLVE
1.	HYFA MARGAN	I DC	INTERNAL	LESS MARK IS GIVEN THAN EXPECTED	ORAL	SOLVED	1DAY
2.	SNEHA K MOHAN	IDC	INTERNAL	COUNTING MISTAKE	ORAL	SOLVED	1DAY
3.	FATHIMA MEHABOBA	II DC	INTERNAL	LESS MARK GIVEN FOR ASSIGNMENT	ORAL	SOLVED	2 DAYS
4.	NOORJAHAN	II DC	INTERNAL	LESS MARK GIVEN THAN EXPECTED	ORAL	SOLVED	1 DAY
5.	ADHEENA K SATHISH	III DC	INTERNAL	LESS MARK FOR VIVA	ORAL	SOLVED	1DAY
6.	THEERTHA V	IIIDC	INTERNAL	RETEST FOR ABSENTEES	ORAL	SOLVED	3 DAYS
7.	SREELAKSHMI V RAJESH	IIIDC	INTERNAL	LESS MARK GIVEN FOR SEMINAR	ORAL	SOLVED	1 DAY

NAME AND SIGNATURE OF THE HOD:

*k. Deepa* *Deepa*



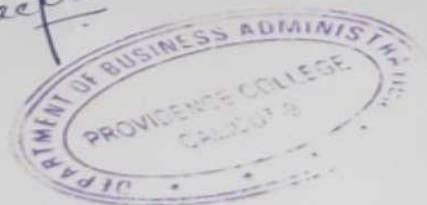
EXTERNAL EXAMINATION RELATED GRIEVANCE 2020-2021

SL NO	NAME OF THE COMPLAINANT	CLASS	LEVEL OF EXAM	SUMMARY OF GRIEVANCE	NATURE OF GRIEVANCE	STATUS OF GRIEVANCE
1.	Mass complaint from III dc students	III DC	external	Different question paper is given to different colleges	written	unsolved
2.	Mass complaint from III DC students	IIIDC	external	Changes in Question pattern	written	unsolved
3.	Sreelakshmi n p	IIIDC	external	Less mark than expected	oral	unsolved
4.	Mass complaint from III DC	III DC	external	Delay in publishing result	written	unsolved
5.	Jasnabanu	III D C	external	Unable to attend exam	Oral telephonic	unsolved
6.	Theertha v	III D C	external	Difficult question paper	oral	unsolved
7.	Hibafathima	III D C	external	Out of syllabus	oral	unsolved
8.	Mass complaint from II D C	II DC	external	Postponement of university exam	written	unsolved

NAME AND SIGNATURE OF HOD:

Ms. Deepa

Deepa



From,  
3<sup>rd</sup> year B.B.A  
PWC

To,  
HOD  
BBA Department.

Subject: Postponement of university exam.

Respected ma'am,

This is a letter to inform you that the postponement of university examination causes a mental stress in us. It leads to the overloaded of portions in us.

So I request you to take necessary action to conduct examination as soon as earlier.

Sdk  
Yours Faithfully,  
Sandeep K.T.

From

3<sup>rd</sup> year

PWC

To,

HOD

BBA Department

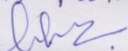
Subject :- Different question paper is given to different colleges

Respected Ma'ams,

This is you to inform that different question paper are distributed in different colleges during examinations. Thus the students gets confused while discussing after examination

So I request you to take necessary actions against it

yours faithfully,

  
Theetha. V

From,

3<sup>rd</sup> year

PWC

To,

HOD

BBA Department

Subject : Delay in publishing result

Respected ma'am,

This is a letter to inform you that there is a delay in publishing result. As a result the students are not getting enough time to prepare for improvement exam. So I request you to take necessary action so that the results can be published earlier.

Nak  
Yours Faithfully

Kadeeja C.

### 3. DEPARTMENT OF COMMERCE

#### Internal/ External Examination related grievances received during the year 2020-21

Date	Name of the student	Class	Level of Exam	Summary of Grievance	Faculty Handled the Grievance	Action taken	Status
23/11/2020	Roselit Babu	S5 B.Com	Internal	First internal exam mark was not entered in consolidated internals	Shiji P	First internal mark was entered and made corresponding changes in the consolidated marks	Solved
24/11/2020	Anjana V	S5 B.Com	Internal	Correction in internal mark of the subject Financial management	Nivedhya Pramod	First internal mark was wrongly entered as 3.8, it was corrected as 4.	Solved
02/03/2021	Arya	S2 M.Com	Internal	Change in the 1 <sup>st</sup> internal mark of the subject	Vidhya Krishna	First internal mark was wrongly entered	Solved

*Department of Commerce  
Providence Women's College  
Calicut - 673 009*

				Advanced Management Accounting		as 3.85, it was corrected as 4.	
25/03/2021	Roselit Babu	S6 B.Com	Internal	Retest mark of the subject Financial Derivative was not entered in the published internal	Mirabel Josephine Paul	Retest mark 3.9 was entered in the consolidated internal mark	Solved
22/03.2021	Ayisha Anis Peedikathodiyil	S6 B.Com	External	In the 5 <sup>th</sup> semester university exam of Fundamentals of Investment (Problem paper) none of the questions was a problem.	Ninikala K	Informed the Chairman of University exam	Unsolved



Head of the Department

Ninikala K

Department of Commerce  
 Providence Women's College  
 Calicut - 673 009



From

Roselit Babu

III B.Com

Providence Women's College

Calicut

To,

Ms. Mirabel Josephine Paul

Assistant Professor

Dept. of Commerce

Providence Women's College

Dear Ma'am,

This is to inform you that I had written the report for the first internal exam for Financial Derivatives but the same has not been recorded in the published internal sheet. I have scored 3.9 in the exam. Kindly look into the matter and do the needful.

Thanking you

Roselit Babu

25/03/2021

From

Arjuna V

III<sup>rd</sup> B.Com

Providence Women's College

To

Nivedhya Ma'am

Dept of Commerce

Providence Womens College

Ma'am,

This is to inform you that, there is a change in my 1<sup>st</sup> internal mark for the subject Financial Management. In the published internals, the mark is shown as 3.8, but I have scored 4.0 in the exam. So kindly look into it and do the needfull.

Thanking You.

Arjuna V

24/11/2020

From

22/03/2021

Ayisha Anis Peedikathodi  
III B-Com.

To

Ninikala. K

Head of the Department of Commerce.

Dear Ma'am,

This is to inform you that in the 5<sup>th</sup> semester university exam of Fundamentals of Investment, there was no problem question even it is mentioned as 60% problem and 40% Theory in syllabus.

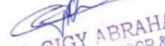
I kindly request you to bring it to the notice of University and do the needful.

Yours faithfully  
Ayisha

## Department of Chemistry

### Internal/external examination related grievances: 2020-21

Name of the complainant	Date	Class	Type of Exam	Summary of the grievance	Nature of the Grievance	Action Taken	Status of Grievance	Time taken to solve
Aswathy K P	11/08/20	III DC	Internal	Time not sufficient to attend online exam on Moodle	Message through whatsapp	Exam conducted again with increased time	Solved	3 days
Aparna P S	28/09/20	II DC	Internal	Postponement of exam	Oral	Exam postponed for a week	Solved	1 day
Thasni A	30/09/20	II DC	Internal	Difficulty in submitting online exams due to net connectivity	Oral	Submission time extended	Solved	1 day
Meghna Babu	30/09/20	II DC	Internal	Difficulty in submitting online exams due to net connectivity	Oral	Submission time extended	Solved	1 day
Alphonsa P J	30/09/20	II DC	Internal	Difficulty in submitting online exams due to net connectivity	Oral	Submission time extended	Solved	1 day
Sneha Sudheer	14/1/20	III DC	Internal	Less marks for internal	Oral	Discussed about how to answer the question	Solved	1 day
Hanin Sharifa	23/2/20	IDC	Internal	Difficulty in writing online exams due to net connectivity	Oral	Offline exam was conducted when the college reopened	Solved	2 weeks

  
DR. GIGY ABRAHAM  
ASSOCIATE PROFESSOR & HEAD  
DEPT. OF CHEMISTRY  
PROVIDENCE WOMEN'S COLLEGE  
CALICUT

PROVIDENCE WOMEN'S COLLEGE, CALICUT - 673 009

GRIEVANCE REDRESSAL FORM

DATE	GRIEVANCE	COMPLAINTS <i>by</i>
<i>11/08/20</i>	<i>Time not sufficient to attend online exams on Moodle</i>	<i>Abwathy K.P.</i>
<p style="text-align: center;">Action Taken</p> <i>Exam conducted again with increased time</i>		

Signatures

*Deep*  
Head of the Department / Tutor

*Abwathy*  
Complaints *by*

# PROVIDENCE WOMEN'S COLLEGE, CALICUT - 673 009

## GRIEVANCE REDRESSAL FORM

DATE	GRIEVANCE	COMPLAINTS BY
28-09 2020	Postponement of exam	Aparna P S
<p style="text-align: center;">Action Taken</p> <p>Exam postponed for a week.</p>		

Signatures

Head of the Department / Tutor 

Complaints by 

# PROVIDENCE WOMEN'S COLLEGE, CALICUT - 673 009

## GRIEVANCE REDRESSAL FORM

DATE	GRIEVANCE	COMPLAINTS BY
30- 9- 20	Difficulty in submitting online exams due to net connectivity issues.	Thasbi-A

### Action Taken

Submission time extended

### Signatures

Head of the Department / Tutor

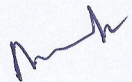
Complaints by  
Thasbi-A

PROVIDENCE WOMEN'S COLLEGE, CALICUT - 673 009

GRIEVANCE REDRESSAL FORM

DATE	GRIEVANCE	COMPLAINTS BY
6/1/22	Difficulty in submitting online exams due to the net connectivity issues.	Meghna Babu.
<p style="text-align: center;">Action Taken</p> <p style="text-align: center;">Submission time extended</p>		

Signatures



Head of the Department / Tutor

Complaints by  




PROVIDENCE WOMEN'S COLLEGE, CALICUT - 673 009

GRIEVANCE REDRESSAL FORM

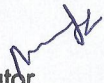
DATE	GRIEVANCE	COMPLAINTS BY
30-9-20	Difficulty in submitting online exams due to net connectivity	Alphonsa P.J.

Action Taken

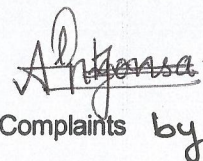
Submission time extended.

Signatures

Head of the Department / Tutor



Complaints by

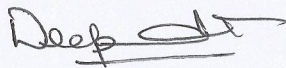


PROVIDENCE WOMEN'S COLLEGE, CALICUT - 673 009

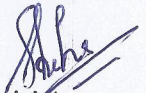
GRIEVANCE REDRESSAL FORM

DATE	GRIEVANCE	COMPLAINTS By
14/11/21	Less marks for internal	Sneha Sudheer
<p style="text-align: center;">Action Taken</p> <p>Discussed about how to answer the questions</p>		

Signatures



Head of the Department/ Tutor




Complaints

PROVIDENCE WOMEN'S COLLEGE, CALICUT - 673 009

GRIEVANCE REDRESSAL FORM

DATE	GRIEVANCE	COMPLAINTS by
23/2/21	Difficulty in conducting online exams due to net connectivity issues	HANIN SHARAF
<p style="text-align: center;">Action Taken</p> Offline exam was conducted when the college reopened.		

Signatures



Head of the Department / Tutor




Complaints by

5. DEPARTMENT OF COMPUTER SCIENCE

**Document for Internal Evaluation and Grievance Redressal**

Sl No.	Name	Class	Level of Exam(Internal/External)	Summary of the Grievance	Nature of the Grievance(oral/Written)	Status of the Grievance (Solved / Unsolved)	Time taken to solve (No. of Days)
1	Parvathi M	II PG	Internal	Repeat Internal Exams	Written	Solved	1 Week
2	Sandra K	II PG	Internal	Improvement Exam	Written	Solved	1 Month
3	Joshna Joseph	II PG	Internal	Repeat the internal Exams	Written	Solved	1 Month
4	Amalendu E. N	III DC	Internal	Repeat Internal Exam	Written	Solved	1 Month
5	Akshara T K	IIIDC	Internal	Extra class / Remedial class	Written	Solved	1 Week

  
**Dr. Manjusha. K.K**  
 HOD, Assistant Professor  
 Department of Computer Science  
 Providence Women's College  
 CALICUT

FROM,

Amalendu EN

II MSc student

Providence Women's college

To,

Dr. Manjusha K.K

HOD, Computer Science

Subject: Request for improvement exam and Remedial class.

Respected Mam,

I would like to improve my internal marks by repeating the improvement exams. Hope you will grant me the permission and do what's necessary.

Thank you

Your faithfully

Amalendu EN

~~Amalendu~~



Dr. Manjusha. K.K  
HOD, Assistant Professor  
Department of Computer Science  
Providence Women's College  
CALICUT


From,  
Akshara.T.K  
II MSc CS  
Providence Womens College

To,  
Manjusha.K.K  
HOD, CS  
Providence Womens College.

Respected Maam,  
My internal grades are low, so I would like to attend the improvement exam. Hope you'll give me the permission to write the exam. Also, I humbly request you to arrange a remedial class for me to improve my further grades. Thank you.

Yours faithfully,  
Akshara.T.K.

Akshara

  
Dr. Manjusha. K.K  
HOD, Assistant Professor  
Department of Computer Science  
Providence Women's College  
CALICUT

From

Josna Joseph

Msc Computer Science

To

Manjusha Ma'am

Head of Computer Science Department.

Sub: Request for retest.

Respected Ma'am

I'm writing this letter to request a retest for the internal exams which I didn't do well.

This test marks are really important for my academics. So I want to score more marks than the previous exam. I request you to please consider my plea and let me write the test for the same.

Kindly grant my request.

Yours Sincerely

Josna Joseph



**Dr. Manjusha. K.K**  
HOD, Assistant Professor  
Department of Computer Science  
Providence Women's College  
CALICUT

From,  
Sandra.K  
II Msc.CS  
Providence women's college

To,  
Dr. Manjusha.K.K  
HOD, CS  
Providence women's college

Respected Ma'am,

Sub: Requesting to write improvement exam.

I am a 2nd year MSc computer science student. I have wrote the improvement exam but the grades are not good. To increase my internal marks, I would like to repeat the improvement exam. Hope you'll grant me the permission to repeat the exam and do what is necessary. Thank you.

Your's faithfully,

Sandra.K



Dr. Manjusha. K.K  
HOD, Assistant Professor  
Department of Computer Science  
Providence Women's College  
CALICUT



FROM,

Paavathi M

MSc Computer Science.

To

Manjusha Mam

Head of Computer Science Department

Providence Women's College Calicut.

Subject: Request for retest.

Respected Mam,

With the respect, I am Paavathi M, final year MSc student of Computer Science Department. I am writing this letter to request a retest for internal exams which I was not able to attend properly. This test marks are really important for my academics. So I request you to please consider my request and let me write the test once again so that I can ~~score~~ score more marks than the previous exam.

Please Consider my request as a genuine appeal.

Yours Sincerely

Paavathi M

Paavathi



**Dr. Manjusha. K.K**  
HOD, Assistant Professor  
Department of Computer Science  
Providence Women's College  
CALICUT

## GRIEVANCE REDRESSAL CELL

2020-21

DATE	GRIEVANCE	NATURE OF COMPLAINT ORAL/Written	COMPLAINANT/ S	ACTION TAKEN	TIME TAKEN TO RESOLVE THE COMPLAINT
5-6-2020	Request for retest of 4th semester core as the student was unable to attend the exam in the offline mode	oral	Arunima A , 4 <sup>th</sup> semester BA	Retest was given in the online mode	2 days
17-11-2020	Request for retest in the offline mode due to internet connectivity issues	oral	Rubaiha C.N, 3 <sup>rd</sup> semester B A	Retest was given in the offline mode	1 week
19-2-2021	Inability to attend offline classes due to the covid 19 pandemic situation	oral	1 semester & 4 <sup>th</sup> semester MA students	Classes were shifted to the online mode and those students who were able to be on the campus were allowed to attend offline classes	2 days
18-4-2021	Request for postponement of 4th semester MA internal exams	oral	4th semester M A students	Exams were postponed to the week after	1 day
6-5-2021	Request for revaluation of assignment in the 4th semester MA as the student got lower marks than expected	oral	Sandra D, 4th semester M A	Revalued	1 day

Signature of the HOD



ശ്യാമ. ഇ  
 അസോസിയേറ്റ് പ്രൊഫസർ & വകുപ്പ് മേധാവി  
 ഇംഗ്ലീഷ് വിഭാഗം  
 പ്രൊഫീസർസ് വുമാൻസ് കോളേജ്  
 കോഴിക്കോട് - 673009

From,  
Arunima . G  
I<sup>st</sup> DC Physics  
Providence Women's College

To,  
The HOD  
Department of Physics  
Providence Women's College.

Dear Ma'am,

As the internals have been conducted in online mode, we find it very difficult to attend the university exam. So we request you to conduct an offline exam as a model paper.

Yours faithfully,

Arunima . G

Arunima

Date - 26-02-2021

Place - Calicut

~~Arunima~~

Dr A. SOPHA  
Head of the Dept. of Physics  
Providence Women's College  
Kozhikode - 673 009

From,

Aneesunisa  
II<sup>nd</sup> DC physics  
Providence Women's college

To

THE HOD  
Department of Physics  
Providence Women's college

Dear Ma'am,

I couldn't perform well in second year practical exam due to the lack of time, since the exam was announced in short notice. I request you to give one more chance to appear for the exam.

yours sincerely

Aneesunisa

15/3/2021

Calicut

A Sobha

Dr A SOBHA  
Head of the Dept of Physics  
Providence Women's College  
673 009

From,

സഹാനിഖ . പി  
III<sup>rd</sup> ഫിസിക്സ്  
പ്രൊവിഡൻസ് വിരൻസ് കോളേജ്

To,

പ്രൊഫ്  
ഫിസിക്സ് ഡിപാർട്ട്മെന്റ്  
പ്രൊവിഡൻസ് വിരൻസ് കോളേജ്

ബഹുമാനപ്പെട്ട ടീച്ചർ,

Online ആയിട്ട് നടത്തിയ Spectroscopy -യുടെ  
ദാനാദത്തെ ഉണ്ടാക്കൽ എക്സാം നെറ്റ് വർക്ക് തകരാർ  
കാരണം ശരിയായ രീതിയിൽ ഘടനാർ കഴിഞ്ഞില്ല.  
ഇത് ടീച്ചറുടെ ശ്രദ്ധയിൽ പെടുത്തിയപ്പോൾ ദുഃഖവൻ  
ലോർഡൻസ് ഉൾക്കൊള്ളിച്ച ഒരു റോഡൽ എക്സാം  
Offline mode-ൽ നടത്താനും എനിക്ക് പാടില്ലാത്ത.  
ഇതിൽ വാർക്ക് സ്കോർ ഉപയോഗിച്ച് ജ്യോടിക്സ് ഉപയോഗിച്ച്  
ആദ്യത്തെ എക്സാം തന്നെ ഒരു തവണ കൂടി എനിക്ക്  
വേണ്ടി നടത്തിത്തരണമെന്ന് ആഭ്യർത്ഥിക്കുന്നു.

കോഴിങ്ങേട്  
12/10/2020

എൻ,  
വിദ്യാർത്ഥിയുടെ  
സഹാനിഖ . പി.

Safp

Sobha

Dr A SOBHA  
Head of the Dept of Physics  
St. Anne's College  
Kollam, Kerala 686009

Online meeting :-

27/06/2020  
4:00 pm

The first meeting of the internal grievance redressal cell for the academic year 2020-2021 was conducted online due to covid pandemic. New members were elected.

- 1) Head of the Department : Dr. A. Sobha. ~~A. Sobha~~
- 2) Teacher in charge : Ms. Siji. A. J. ~~Siji. A. J.~~
- 3) Student representatives :

III<sup>rd</sup> IC physics : - Arya K. Vijayan <sup>Arndt</sup>

II<sup>nd</sup> IC physics : - Soosya R. ~~S. R.~~

I<sup>st</sup> IC physics : - Aswathy S. ~~A. S.~~

PG physics : - Sandriya

The meeting came to an end at 25.00 pm. <sup>Krishnan</sup> ~~S. R.~~

Coordinator. Ms. Siji. A. J. ~~Siji. A. J.~~

~~A. Sobha~~

Dr. A. SOBHA  
Head of the Dept. of Physics  
Providence Women's College  
Kozhikode, Kerala - 673 009

22/10/2020  
3:15 pm.

Agenda: To address the grievance received on.  
12/10/2020

Members present: Dr. A. Sobha ~~Asobha~~  
Ms. Siji. A.J. ~~dsigeerjohn~~  
Ms. Anya. K. Vijayan ~~Anyav~~

Minutes of the meeting:

We have considered the matter in details  
We ~~can~~ found that the student's problem is genuine.  
So that we decided to offer an online exam  
with the previous portions.

The meeting came to an end at 4 Pm.

Coordinator Ms. Siji. A.J. ~~dsigeerjohn~~

~~Sobha~~  
Dr. A. SOBHA  
Head of the Dept of Physics  
Providence Women's College  
Kozhikode, Kerala - 673 009

1/3/2021

3.15 PM

Agenda: To address the grievance received on.  
26/2/2021

Members present: Dr. A. Sobha. ~~A.S.~~  
Ms. Siji. A.J. ~~Sijijohn~~  
Ms. Aswathy S. ~~A.S.~~

Minutes of the meeting.

We have considered the matter in details. We find the problem to be a genuine one. Since exam can be conducted in offline mode under the current situation, we decided to offer a model examination before the vacation.

The meeting came to an end at 4.00 PM

Coordinator - Ms. Siji. A.J. ~~Sijijohn~~

~~A.S.~~

Dr. A. SOBHA  
Head of the Dept. of Physics  
Providence Women's College  
Kozhikode, Kerala - 673 009



17/3/2021  
3:00pm

Agenda:- To address the grievance received on 15/3/2021.

Members Present:- Dr. A. Sobha. ~~A. Sobha~~

Ms. Siji A.J. ~~Siji A.J.~~

Soosya R. ~~Soosya R.~~

Minutes of the meeting.

The committee considered the grievance and remarked that the exam was announced in short notice due to the busy schedule of the teachers. Since many of the students failed to perform well in the exam, the committee recommended to conduct another exam immediately before the University Practical exam.

The meeting came to an end at 4:00pm.

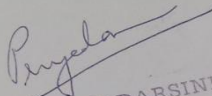
Co-ordinator - Ms. Siji A.J. ~~Siji A.J.~~

~~Sobha~~

Dr A. SOBHA  
Head of the Dept. of Physics  
Providence Women's College  
Kozhikode, Kerala - 673 009

## 9. DEPARTMENT OF HISTORY

SL.NO	NAME	ISSUE	DATE OF RECEIVING THE REQUEST	DATE OF SETTLEING THE REQUEST	STATUS OF THE ISSUE
1	RABIATHUL MISRIYA	NETWORK ISSUE	5-8-2020	5-8-2020	SETTLED
2	NIKITHA.C	NO SMART DEVICE TO ATTEND CLASS	5-8-2020	10-8-2020	SETTLED
3	ANUSHA.M.S	REQUEST TO POSTPONE THE INTERNAL TEST	28-8-2020	28-8-2020	SETTLED
4	ALKA DEEPAK	REQUEST TO DELAY SUBMISSION OF ROUGH PROJECT	3-12-2020	5-12-2020	SETTLED
5	ANJALI CHANDRAN	NETWORK ISSUE	7-1-2021	7-1-2021	SETTLED
6	VAISHNA.V	SMART DEVICE ON REPAIR UNABLE TO ATTEND CLASS	12-1-2021	12-1-2021	SETTLED
7	ALEENA MARY	REQUEST TO POSTPONE THE INTERNAL TEST	12-2-2021	12-2-2021	SETTLED
8	MINSILA SHERIN	REQUEST FOR RETEST	5-3-2021	9-3-2021	SETTLED

  
**DR. PRIYADARSINI**  
 [HOD] - Dept. of History  
 Providence Women's College  
 Kozhikode - 673 009

# 10. DEPARTMENT OF PSYCHOLOGY

GRIEVANCE REDRESSAL CELL  
DEPARTMENT OF PSYCHOLOGY  
2020-21

Sl.No	GRIEVANCES	SOLUTION
1.	To change internal exams from febraury to march 2021	Exam was postponed to first week of march
2.	To reduce the portions of internal exam	Did not reduce the portions instead students were made to understand the importance of studying as a preparation for semester examination
3.	To extend the deadline for data collection and submission for final year project	Extended
4.	To start offline classes fast	Made students understand that government has to decide
5.	Some students faced difficulties to upload assignments in google classroom due to internet issues	They were told to send the assignment via email
6.	Some students faced difficulties to attend online classes due to network issues	Recorded classes were uploaded in google classroom

*Prin*  
DR. RINJU GEORGE  
HEAD  
DEPARTMENT OF PSYCHOLOGY  
PROVIDENCE WOMEN'S COLLEGE  
CALICUT-673009

# 11. DEPARTMENT OF TRAVEL AND TOURISM

## 2.5.2 list of grievance

### DEPARTMENT OF TRAVEL AND TOURISM MANAGEMENT

NAME OF THE STUDENT	CLASS	LEVEL OF EXAM	SUMMARY OF GRIEVANCE	NATURE OF GRIEVANCE	STATUS OF GRIEVANCE	TIME TAKEN TO SOLVE
Akshaya prabeesh	3rd DC	Internal	change of date of exam	oral	solved	2 days
Arathi km	2nd DC	Internal	Countng mistake	oral	solved	1 day
surya mr	3rd DC	Internal	insuffient time for completing exam	oral	solved	7 days
nargeese	1st DC	Internal	less mark given for assignment	oral	solved	3 days
Aiswarya raj	2nd DC	Internal	question from out of syllabus	oral	solved	5 days
fathimathul mirsana	1st DC	Internal	more portion for internal exam	oral	solved	4 days



**SMITHA S**  
 Head of the Department of Travel &  
 Tourism Management  
 Providence Women's College, Calicut


## 12. DEPARTMENT OF ZOOLOGY

Sl. No.	Date	Complaint received	Mode of raising the complaint	Redressal Status
1.	12-06-2020	Inability to attend online tests to assess learning capacity owing to lack of internet facility.	Verbal	Issue resolved
2.	28-09-2020	Failure to attend online tests & Internal examination	Verbal	Issue resolved
3.	15-10-2020	Error in mark calculations.	Verbal	Issue resolved
4.	25-01-2021	University examination dates for theory & practical exam without any break.	Verbal	Issue resolved

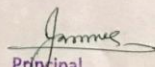
Grievance related to internal / external examination 2020-21

Name of the department: Mathematics

SI No	Name of the complaint	Class & No	Level of Exam (internal / External)	Summary Of the grievance	Number of the Grievance (solved/ Unsolved)	Status of Grievance (solved/ Unsolved)	Time taken to solve (no of days)
1	Anaswara R	2 <sup>nd</sup> PG 2	Internal	Repeat the internal exam	Oral	Solved	5 days
2	Jhanvi James	1 <sup>st</sup> BSc 43	Internal	Postponement Of exam	Oral	Solved	0 days
3	Sreeshma	2 <sup>nd</sup> BSc 43	Internal	Difficult question paper	Oral	Solved	3 days
4	Sweety Nadasha K P	1 <sup>st</sup> PG 21	Internal	Error in Totaling	Oral	Solved	1 day
5	Athira N S	2 <sup>nd</sup> BSc 28	Internal	Insufficient time	Oral	Solved	10 days

Signature of the HOD: 



  
Principal  
Providence Women's College  
Kozhikode - 673 009